



Optimizing Software Delivery Efficiencies in a Multi-Vendor Environment

Grounded with DevOps Culture

DevOps cannot truly exist without culture, the most foundational component. DevOps culture is about alignment to a common vision for creating shared responsibility and ownership toward delivering value. In order to meet the demands, the needs and the pace of change, government agencies need to seek modern technology solutions, with flexibility and adopting new capabilities faster and easier.

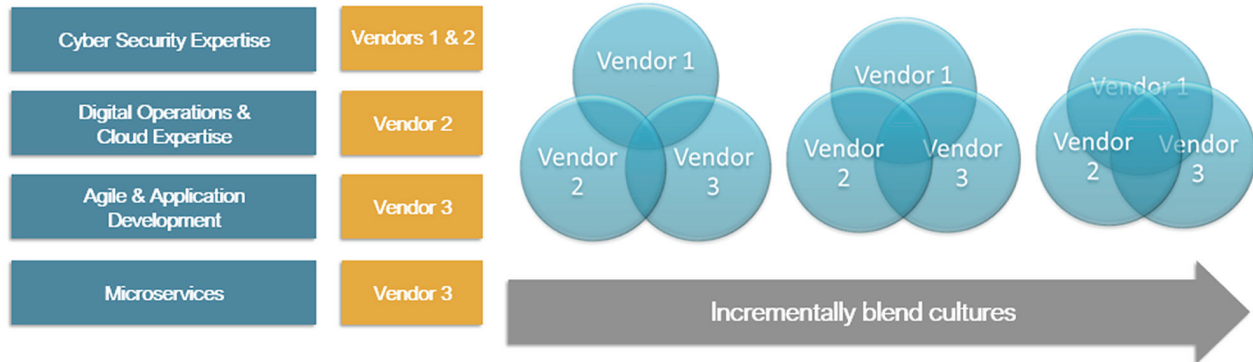
Government agencies can find the diversity and flexibility they need to meet their needs by selecting multiple vendors with each providing domain expertise. When we fail to create a DevOps culture in a multi-vendor environment, we can easily find ourselves in a situation where pre-existing cultures within each vendor move forward into their own silos. This can

lead to conflict, collaboration issues, increased variability, lack of continuity, lack of skillset sharing, misalignment, and reduction or no improvement in efficiencies.

Badge-less Society for Optimizing Software Delivery

When beginning with and exemplifying DevOps culture, we work to create a unified culture or a badge-less society. In creating a badge-less society, vendors hold their deep domain expertise, but over time, no matter which badge they wear, they augment each other's skills and converge on sharing ownership and responsibility of the overall mission. As they converge, hand-offs are reduced, and they work to build an environment where they can all work together reducing variability.

Badge-less societies can be teams organized by capability or combining prime contractors with subs, therefore blending vendors and cultures together. Once aligned to the agency missions, a natural flow of thoughts and ideas and consolidated tools is created where they operate as one powerful unit.



BADGE-LESS SOCIETY BENEFITS

- Shared ownership regardless of subject matter expertise
- Cross-training, idea sharing, learning increasing innovation
- No hand-offs or silos from vendor to vendor increasing speed to delivery
- No conflict because of the badge – community of working together
- Increased alignment across all vendors to support agency missions
- Decreased variability

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